

CLIENT STORY

Seamless Tenant-to-Tenant M365 Migration Quickly Merges Offshore Acquisition



THE CHALLENGE

It's Day 1 on the job at a U.S.-based global manufacturing and sales organization and this new CIO, he was given an unnerving first task: First, a tenant-to-tenant migration, integrating their newly acquired company into the parent organization and secondly, migrating and training the combined 600 users to Teams, before Microsoft retired Skype for Business in two months.

With all the work that goes along with combining disparate organizations, multiple systems, and business practices, the CIO also recognized that his new employer had some critical security gaps, along with outdated initiatives and technology. With only a small IT team at his disposal, he decided to reach out to his contact at MicroAge with whom he relied on at his past job to alleviate the pressure.

THE SOLUTION

Now equipped with MicroAge's resources, the plan was to migrate from Skype for Business to Teams, get the limited IT team trained, and provide user training for the manufacturer's hundreds of global employees.

STEP 01		Provided 'Train the IT Pros' training which covers all aspects of the Teams client, licensing for M365 and Teams Voice, and best practices for the client's IT team.
STEP 02		MicroAge's Microsoft-certified Teams instructors facilitated interactive classes for the 600 global users.
STEP 03		MicroAge engineers deployed an advanced set of migration tools to accurately analyze and scope out the parent company's existing M365 tenant along with the acquisition's environment.

THE BENEFITS

Even though time was a critical factor, MicroAge's expertise in migrations helped to significantly reduce the amount of migration time required and allowed the work to be performed with spot-on precision. These tools also gave detailed insight to ensure the client had an accurate number of licenses and the estimated length of time projects will take.



The CIO was so impressed with MicroAge that the projects have continued, with Intune coming up next.

Being part of a small IT Team, the client is leaning on MicroAge's service capabilities to extend his team's reach to ensure the manufacturer's system infrastructure continues to run smoothly and safely.



Whether it's a tenant-to-tenant M365 migration, new technology implementation, or IT pro or user training, we have the experience to support your technology needs. [Call us at 800-544-8877](tel:800-544-8877) or visit microage.com

