

CLIENT STORY

Ditching Complexity, Downtime, and Infrastructure Management: Why an Azure Migration Won Out for Global Law Firm



THE CHALLENGE

Ever wonder what the IT team for a large global law practice deals with daily? You might regret asking as it means managing hundreds of servers, thousands of email boxes, and terabytes and terabytes of data. Not to mention the need to keep more than a thousand demanding global users—high-priced, top-notch litigators and the staff that comes along with them—productive and connected. With such a huge infrastructure footprint, the IT team was stretched thin just trying to keep up with the ongoing maintenance and managing the levels of complexity.

Historically, this legal firm has bought millions of dollars worth of hardware but the global IT manager decided to offload the complex infrastructure and explore an Azure migration. How do you move a global law firm's entire existence to the cloud successfully without interrupting their users who are known to be intense, highly paid, and ambitious lawyers?

THE SOLUTION

Discovery work is key in Azure migration. For months, MicroAge met biweekly with the client to understand infrastructure dependencies and create a chronological order for batching data together to migrate it to the cloud.



To simplify their environment, MicroAge recommended Azure SQL, eliminating the need for a server with SQL server hardware. With data in

Azure, there is no need to worry about the uptime, having to build a highly available solution, or patching the database servers.



The client had thousands of large email inboxes on more than a dozen on-premise Exchange servers. MicroAge migrated the firm's Exchange server to

Exchange Online to minimize their email management footprint and vulnerability.



Lastly, MicroAge began the process of relocating the company's data to the cloud, validating it, and then turning it back over to the users for production

access without interrupting regular work.

THE BENEFITS

Initially, when the IT manager decided to make the switch to the cloud, he was interviewing other service providers, including several in the legal vertical. As a Microsoft Cloud Solution Provider (CSP), MicroAge's breadth and depth of knowledge and expertise surpassed that of all the other competitors.



MicroAge is a Microsoft Cloud Solution Provider and is recognized annually on the CRN MSP 500 list in the Elite 150 Category.

Migrating to Azure freed up the IT manager's resources to better support the company, rather than support the components that supported the company. With Exchange Online, the client's data is vastly more protected as *Microsoft has 4,000 security engineers* working to defend against all types of intrusion attempts.

Best of all, the MicroAge team has migrated this client with little to no business impact. The project has increased in scope because the client has already seen the benefits of leveraging Azure platform resources. Once fully completed, the amount of time their personnel spends managing infrastructure should be greatly reduced.

Find out how the MicroAge Cloud Services team takes the pain out of managing your infrastructure on the cloud, so you can focus on your business. **Call us at 800-544-8877 or visit microage.com**

