



Professional Services

Keep your team focused on innovation while driving transformation and arming your organization against disruption with the right mix of technology services. As your Managed Services Provider (MSP), MicroAge implements with precision and delivers nonstop support and objective guidance at every turn.

CLOUD SERVICES

- Private/public/hybrid cloud computing
- IaaS
- PaaS
- DRaaS
- DDoS
- SaaS
- Mobile device management
- Hosted servers
- Hosted desktop
- Managed services
- Backup and disaster recovery
- Hosted security services



SECURITY

- IT security assessment
- Risk assessment
- Risk management
- Advanced persistent threat assessment
- IT security audit (FDIC, GLBA, HIPAA, HITECH, NCUA, OCC, PCI and DSS)
- Penetration testing
- Security strategy
- Social engineering
- Application security testing
- Policy management
- Data breach services
- Policy and procedure development
- Vulnerability management
- Network behavior anomaly detection
- Host intrusion detection and file integrity monitoring
- Physical security

MICROSOFT

- Azure
- Microsoft Office 365 migration
- Microsoft CRM
- Microsoft Teams
- NFA, DLP, IRM, ATP
- Microsoft Intune
- Microsoft Autopilot
- SQL Server
- SharePoint
- Dynamics
- Active Directory
 - Active Directory design
 - Group policy design
 - Third-party integration
 - Domain upgrades and migrations
 - Remediations
- Exchange
 - Exchange design
 - Exchange implementations
 - Exchange migrations
 - Exchange remediations
- System Center Configuration Manager
 - SCCM design and deployment
 - Application packaging and deployment
 - Operating system deployment
 - Patch management and compliance
 - Windows upgrades

APPLICATIONS

- Database
- ERP
- BI
- CRM



MicroAge has been consistently named on the CRN MSP500—Elite 150 Category, for The Elite 150 Category recognizes large, data center-focused MSPs with a strong mix of on-premises and off-premises services.

NETWORKING

- WAN and LAN design
- WAN optimization
- Application load balancing and delivery
- Network storage and converged network design
- Redundant network adaptations
- Internal and external routing design
- Complex enterprise routing
- Enterprise MPLS design & deployment
- Data center technologies—TRILL/FabricPath/SPB
- Unified fabric
- Large-scale wireless networks
- High density deployments
- Wireless network optimization
- Point-to-point wireless bridge
- VoIP and location ready deployments
- Network Assessments

DATA CENTER TO DESKTOP

- IT hardware maintenance contracts
- Migrations
- Project management
- Data center services
- Colocation services
- IT repair services
- Onsite nationwide IT installation and deployment services—data center to the desktop
- Software upgrades
- Data recovery services
- POS and kiosk services
- Help desk and call center services
- IT lifecycle support
- Asset disposal
- Medical device rollouts
- Break/fix
- Site surveys
- Cabling
- Staff augmentation

VMWARE

- VDI strategy
- Host migrations p2p/p2v
- Virtual environment tuning and optimization
- Upgrades and remediations
- Template and pool design
- Persona management
- ThinApp
- SRM deployment
- Disaster recovery strategy
- Integration with native storage replication
- Secure multi-tenant deployments
- Highly available deployments
- Linked vCenter deployments



MicroAge has successfully achieved a VMware Master Services Competency in Data Center Virtualization, demonstrating our commitment to helping organizations accelerate their digital transformations by leveraging our validated services delivery capabilities around advanced VMware technologies.

COLLABORATION

- SD-WAN
- Carrier services / Data Connectivity
- Cost usage analysis
- SIP trunk integration
- Direct routing
- Mobility and MDM Services
- VoIP and collaboration solutions
- Hosted voice and collaboration solutions
- Call recording
- Call reporting
- Presence and enterprise IM
- IVR design
- PBX migration
- Video conferencing

**Call us at 800-544-8877 or
email us at solutions@microage.com
to get started today**



Powered by five decades of experience, lasting partnerships, client relationships, and the values that guide us daily, MicroAge is here to help you secure, accelerate, and transform your business. Since 1976, MicroAge has moved quickly with changes in technology from computer systems to server virtualization solutions to the cloud.