



# CYBERPOINTE MANAGED SECURITY SERVICES

Fortify Your Defenses  
with an Expert Team

24/7/365 SOC Services | MDR | Email Security | Phishing Simulations | User Security Training

## Companies of All Sizes are Attack Targets

In today's digital landscape, the threat of cyber attacks and ransomware has reached an alarming level. Criminals aren't just targeting large corporations; small and medium-sized businesses are ripe for attack because they often lack robust security measures. Your business is not under the radar - it's a prime target.

# 90%

of all breaches are still  
caused by human error

## How CyberPointe Managed Security Services Helps

MicroAge CyberPointe Managed Security Services allows you to focus your valuable resources on running the business rather than false positives and fire-fighting. Our proactive security monitoring and support services are designed to help protect your environment, reduce alert fatigue, provide first detection, response, and resolution to real incidents, and give you peace of mind while maintaining compliance with our expert cybersecurity analysts on your side around the clock. In addition, MicroAge provides critical security services such as email security, employee phishing campaigns, and security user awareness training programs.

## MicroAge Provides:



- 24/7/365 Managed Detection and Response (MDR)
- First response support
- Active threat hunting



- Onboard and offboard employees
- Monthly user awareness training and reporting
- Comply with cyber insurance requirements



- Ongoing security fixes and maintenance of:
- Multi-factor authentication
  - Email security
  - Endpoint security
  - Server security



800-544-8877  
MicroAge.com

# Benefits of CyberPointe Managed Security Services



24/7 Security Operations Center team detecting threats in your infrastructure and actively threat hunting



Managed detection and response support to reduce alert fatigue and speed resolution time no matter the incident



Comprehensive email security to ensure users avoid Business Email Compromise

## Service Details

- **Cybersecurity Onboarding** including environment assessment, identification of key contacts, escalation path processes and procedures, software implementation and configuration, and administration of employee onboarding and offboarding.
- **Managed Detection and Response (MDR)** agent deployment if using Sophos Intercept-X (included with the price) or configuration of other industry-leading agents to forward events to our SOC.
- **User Awareness Training** to help facilitate a 'security first' culture with highly effective training modules designed to shore up the weakest link and expand your security team to include employees.
- **Email Protection** with advanced AI-powered tools to monitor and protect email anywhere it lives (including Microsoft 365, Google Workspace, on-prem, and more), malicious URL detection and safe redirection, phishing prevention, malware detection, file sandboxing, content disarm and reconstruction, and impersonation blocking.
- **Managed Phishing Attack Simulations** to ensure employee preparedness to avoid Business Email Compromise attacks.
- **Threat Detection and Response** is a fully managed 24/7/365 service delivered by experts who detect and respond to cyberattacks targeting your computers, servers, networks, and more.
- **Endpoint and Server Protection**, including expert-led threat hunting, threat containment, direct call-in support during active incidents, full-scale incident response, malware protection, and breach protection warranty to secure individual devices and safeguard critical infrastructure.

