



# CYBERPOINTE MANAGED SECURITY SERVICES

Fortify Your Defenses  
with an Expert Team

24/7/365 SOC Services | MDR | Email Security | Phishing Simulations | User Security Training

## Companies of All Sizes are Attack Targets

In today's digital landscape, the threat of cyber attacks and ransomware has reached an alarming level. Criminals aren't just targeting large corporations; small and medium-sized businesses are ripe for attack because they often lack robust security measures. Your business is not under the radar - it's a prime target.

**90%**  
of all breaches are still  
caused by human error

## How CyberPointe Managed Security Services Helps

MicroAge CyberPointe Managed Security Services allows you to focus your valuable resources on running the business rather than false positives and fire-fighting. Our proactive security monitoring and support services are designed to help protect your environment, reduce alert fatigue, provide first detection, response, and resolution to real incidents, and give you peace of mind while maintaining compliance with our expert cybersecurity analysts on your side around the clock. In addition, MicroAge provides critical security services such as email security, employee phishing campaigns, and security user awareness training programs.

## MicroAge Provides:



- 24/7/365 Managed Detection and Response (MDR)
- Identity Threat Monitoring
- Mobile Security



- Incident Response
- Active threat hunting
- Employee security training
- Compliance with cyber insurance requirements



- Support for many EDR agents
- Integration of alerts from datacenter infrastructure



800-544-8877  
MicroAge.com

# Benefits of CyberPointe Managed Security Services



24/7 Security Operations Center monitoring, threat detection, and active threat hunting



Managed detection and response support to reduce alert fatigue and speed resolution time no matter the incident



Comprehensive email security to ensure users avoid Business Email Compromise

## Service Details

- **Cybersecurity Onboarding** including environment assessment, identification of key contacts, escalation path processes and procedures, software implementation and configuration, and administration of user security training.
- **Managed Detection and Response (MDR)** leveraging a 24/7/365 global Security Operations Center (SOC) to identify threats in your environment and respond quickly with a resolution.
- **Endpoint and Server Protection**, including expert-led threat hunting, threat containment, direct call-in support during active incidents, full-scale incident response, malware protection, and breach protection warranty to secure individual devices and safeguard critical infrastructure.
- **Email Protection** with advanced AI-powered tools to monitor and protect email anywhere it lives (including Microsoft 365, Google Workspace, on-prem, and more), malicious URL detection and safe redirection, phishing prevention, malware detection, file sandboxing, content disarm and reconstruction, and impersonation blocking.
- **Managed Phishing Attack Simulations** to ensure employee preparedness to avoid Business Email Compromise attacks.
- **User Awareness Training** to help facilitate a 'security first' culture with highly effective training modules designed to shore up the weakest link and expand your security team to include employees.
- **Identity Threat Detection and Response** to identify identity-based threats, locate misconfigurations in Microsoft Entra ID and Dark Web Monitoring of corporate emails and domains.

