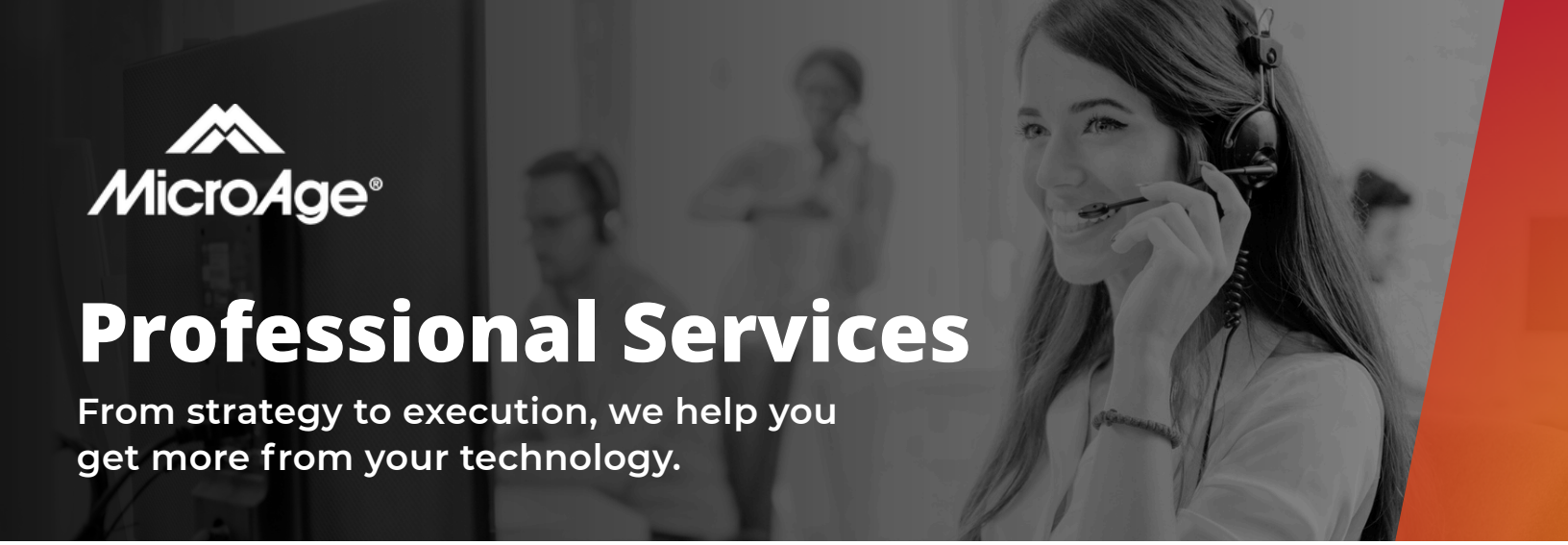


Professional Services

From strategy to execution, we help you get more from your technology.

MicroAge helps organizations modernize, secure, and optimize their technology investments through expert consulting, implementation, managed services, and AI-driven innovation that delivers lasting business value.

AI & DATA INTELLIGENCE

AI Strategy, Readiness, & Adoption

- AI readiness assessment
- Microsoft Copilot strategy engagement
- AI adoption and enablement
- AI cost optimization

AI Governance & Security

- AI governance and security framework
- Microsoft Purview Data Governance

Copilot & Agent Solutions

- Microsoft Copilot Studio development
- Agent design and deployment

Data, Fabric, & Analytics

- Microsoft Fabric consulting
- Data discovery and delivery
- Data engineering services
- Microsoft Power BI analytics solutions

Power Platform & Business Automation

- Microsoft Power Platform modernization
- Business process automation

CYBERSECURITY

Security Assessments & Testing

- IT security assessment
- Advanced persistent threat assessment
- Penetration testing
- Application security testing
- Social engineering
- Vulnerability scanning and management

Risk & Governance

- Risk assessment
- Risk management
- Security strategy
- Policy management
- Policy and procedure development
- vCISO/FISO services

Compliance & Regulatory Assessments

- IT security audit (FDIC, GLBA, HIPAA, HITECH, NCUA, OCC, PCI DSS)
- CMMC readiness assessment
- SOC 2 assessment
- HIPAA risk assessment
- Gap analysis

Threat Detection & Monitoring

- Network behavior anomaly detection
- Host intrusion detection and file integrity monitoring

Incident Response & Breach Support

- Data breach services
- Incident response services

Professional Services cont.

MANAGED SERVICES

Managed Infrastructure
- Virtualization
- Network
- Server and compute (physical and virtual)
- Backup and disaster recovery
- Firewall
- Help desk
- Microsoft 365 (M365)
- Azure

Managed Cloud & Productivity
- Managed Azure
- Managed M365
- Managed M365 help desk
- Managed AWS

CyberPointe Managed Security
- Security operations center (SOC) 24x7
- Managed detection and response (MDR)
- Endpoint protection and monitoring
- Server protection
- Threat detection, investigation, and response
- Managed email security
- User awareness training
- Phishing simulation campaign
- Managed M365 backup

ManageWise™ Proactive Services
- NetApp
- Nutanix
- Network
- M365

End User Support
- Help desk services
- M365 help desk services

CLOUD

Cloud Strategy & Managed Services
- Private, public, and hybrid cloud consulting services
- Cloud managed services for AWS and Azure
- Multi-cloud compliance and configuration drift monitoring

Azure
- Landing zone design under the Cloud Adoption Framework
- Discovery, optimization, and cloud adoption planning
- Virtual Desktop design and deployment
- Site Recovery and cloud disaster recovery
- Migrations
- Network design, ExpressRoute, and hybrid connectivity
- Environment decommissioning and cost recovery

Amazon Web Services (AWS)
- Migrations
- Optimization services
- Well-architected design review and remediation

Security & Resilience
- Backup and disaster recovery
- Hosted security services
- Zero Trust architecture design
- Well-Architected design review and remediation

MICROSOFT

Architecture, Design & Consulting
- Azure architecture and landing zone design
- M365 architecture and optimization
- Teams design and deployment
- Intune deployment and optimization
- Autopilot implementation
- SQL Server architecture and modernization
- SharePoint consulting and implementation
- Dynamics consulting and implementation
- Purview consulting and deployment
- Sentinel design and implementation
- Defender deployment and optimization
- Exchange deployment reconfiguration and upgrades

Professional Services cont.

MICROSOFT CONT.

Identity & Access Management
- Entra ID deployment and modernization
- Active Directory cutover to Entra ID
- Domain controller consolidation and decommissioning
- Conditional Access design and deployment
- Single sign-on deployment
- Multi-factor authentication deployment
- Identity governance and access reviews

Microsoft 365 Migrations
- M365 tenant-to-tenant migrations
- Multi-geo M365 migrations
- Google Workspace to M365 migrations
- Exchange Online migrations
- SharePoint and Teams content migrations

Endpoint Management & Modern Workplace
- Intune deployment and optimization
- Autopilot implementation
- Endpoint management modernization
- Application packaging and deployment
- Group Policy design and modernization
- Group Policy assessment and migration to Intune
- Patch management and compliance
- Device lifecycle management
- BYOD enablement and management

Security & Compliance
- Defender deployment and optimization
- Defender for M365 migration
- Sentinel design and implementation
- Purview deployment and governance
- M365 tenant assessment and Secure Score remediation
- Email security and protection
- Data loss prevention
- Information protection and data classification
- Compliance and regulatory readiness

Assessments & Optimization
- M365 tenant assessment
- Entra ID security assessment
- Intune and endpoint management assessment
- Defender security posture assessment
- Purview readiness assessment
- M365 cost and license optimization
- Environment health checks and best-practice reviews

Managed & Co-Managed Services
- M365 operational support
- Azure managed services
- Intune management services
- Entra ID administration
- Security monitoring and response
- Patch and compliance management
- User administration and lifecycle management
- Strategic roadmap and advisory services

NETWORKING

Network Architecture, Deployment, & Consulting
- Cisco, Arista, Fortinet, Palo Alto, and Meraki architecture, implementation, and consulting services
- Enterprise network modernization and infrastructure transformation
- Network lifecycle planning, optimization, and best practice guidance

Security & Firewall
- Next-generation firewall (NGFW) design, deployment, and high availability implementation
- Firewall platform migration, policy conversion, and rule optimization
- Security architecture reviews and network segmentation strategy
- Security policy assessment and remediation

Professional Services cont.

NETWORKING CONT.

Software-Defined Networking
- Enterprise SD-WAN design, deployment, and optimization
- Multi-site connectivity and WAN modernization
- Cloud connectivity and hybrid network integration

Application Delivery & Load Balancing
- Application load balancing and traffic optimization
- High availability and disaster recovery design
- Application delivery controller (ADC) implementation and configuration

Wireless Services
- Wireless site surveys and predictive radio frequency (RF) mapping
- Wireless network design, deployment, and optimization
- Coverage, performance, and capacity analysis
- Guest and secure wireless access solutions

Assessment & Optimization
- Comprehensive network health assessments
- Security posture and infrastructure evaluations
- Performance analysis and remediation recommendations
- Capacity planning and technology roadmap development

Migration & Transformation
- Network migration planning and execution
- Data center network modernization
- Legacy platform replacement and technology refresh initiatives
- Minimal-downtime migration strategies and validation testing

STORAGE & DATA PLATFORMS

Infrastructure Deployment & Implementation
- NetApp storage deployment and configuration
- Nutanix cluster deployment and AHV hypervisor build
- Pure storage deployment and configuration
- Storage virtual machine design and multi-site replication

Migration & Modernization
- NetApp technology refresh and data migration
- Pure Storage refresh and data migration
- Nutanix VM migration and workshops

Hardware Expansion & Platform Upgrades
- Shelf, disk, cluster switch, and card installation
- Storage platform expansion and capacity upgrades
- Infrastructure technology refresh services

Hybrid Cloud Storage
- Cloud-connected storage with NetApp Cloud Volumes ONTAP
- Hybrid cloud storage architecture and integration
- Cloud data mobility and storage optimization

Business Continuity & Data Protection
- Multi-site storage replication design
- Disaster recovery architecture and implementation
- Data availability and resilience solutions

Health, Optimization, & Lifecycle
- Storage health checks and assessments
- Performance tuning and optimization
- Capacity planning and lifecycle management

Professional Services cont.

DATA CENTER

Data Center Strategy & Professional Services
- Consulting services
- Data center services
- Project management
- Site surveys
- Staff augmentation

Migration, Relocation, & Modernization
- IT migration services
- Relocation and data center moves
- Software upgrades

Infrastructure Deployment & Facilities
- AI infrastructure staging and deployment
- High-performance computing services
- Onsite nationwide IT installation and deployment services
- Cabling
- Colocation services

Database & Licensing
- Database design, migration, and optimization services
- Oracle and SQL Server licensing optimization

Operations, Support, & Recovery
- Help desk and call center services
- IT lifecycle support
- Data recovery services

Asset Lifecycle & Disposition
- Asset disposal

VIRTUALIZATION

Strategy & Advisory
- Architecture, design, and consulting services for virtualization and cloud infrastructure initiatives
- Disaster recovery strategy, planning, and implementation services
- Business continuity and workload resiliency planning

Platform Migration & Modernization
- Virtualization platform migrations to and from VMware, Microsoft Hyper-V, Nutanix AHV, and Red Hat OpenShift Virtualization
- Infrastructure consolidation and data center modernization initiatives
- Hybrid cloud and multi-site virtualization architecture services

Optimization & Lifecycle Management
- Virtual environment health assessments, performance tuning, and optimization
- Platform upgrades, lifecycle management, remediation, and operational improvements
- Automation and orchestration services for virtualized environments

Resiliency, Security, & Availability
- Secure multi-tenant virtualization and private cloud deployments
- Highly available and resilient infrastructure design and deployment
- Integration of virtualization platforms with native and third-party storage replication technologies

OpenShift & Container Platforms
- Red Hat OpenShift consulting, deployment, and container platform modernization services
- OpenShift Virtualization assessments and migration planning services
- Operational readiness, knowledge transfer, and platform administration training

Professional Services cont.

COLLABORATION

Network & Connectivity
- SD-WAN
- Carrier Services and Data Connectivity
- Cost Usage Analysis

Voice Infrastructure & Integration
- SIP Trunk Integration
- Direct Routing
- PBX Migration

Unified Communications & Collaboration
- VoIP and Collaboration Solutions
- Hosted Voice and Collaboration Solutions
- Presence and Enterprise IM
- Video Conferencing

Call Management & Analytics
- Call Recording
- Call Reporting
- IVR Design

Mobility & Endpoints
- Mobility and Mobile Device Management (MDM) Services

STAFFING SERVICES

Flexible Staffing
- Short-Term Staffing
- Long-Term Staffing

Talent Acquisition & Placement
- Contract-to-Hire
- Direct Hire

Project Staffing
- Project-Based Staffing

Technology Reimagined for What's Next

MicroAge brings the strategy and expertise needed to evolve your technology roadmap – so you can **drive sustainable growth, sharpen your competitive edge, and unlock what's next.**

MicroAge Core Offerings

CYBERSECURITY — Optimize your security posture by aligning your technologies and processes to our framework-based cybersecurity services.

CLOUD	DATA CENTER INFRASTRUCTURE	MODERN WORKPLACE	DATA INTELLIGENCE	COMMUNICATIONS & COLLABORATION
Harness powerful insights as our experts define a cloud-first strategy that aligns with business goals and requirements.	Enabling efficient, secure, and scalable infrastructure for modern enterprise needs.	Enable a flexible, collaborative workspace powered by modern devices to drive innovation and productivity.	Leverage innovative solutions to securely navigate the data intelligence and AI revolution.	Leverage innovative solutions to securely navigate the data intelligence and AI revolution.

SERVICES — Drive innovation within your team and fortify your organization against disruption by deploying the right mix of technology services.